

## Al-Amin, Mona (Associate Professor)

### Refereed Journal Articles

#### Journal Article, Academic Journal

- Ghosh, K., Al-Amin, M., Li, J. K. (2024). Health Information Technology to Advance Care in Accountable Care Organizations: Implications for Medicare Patients. *Health Care Management Review*.
- Al-Amin, M., Sullivan, E., Szalay, N. (in press). An Exploratory Study of Dynamic Capabilities and Performance Improvement in Hospitals. *Journal of Healthcare Management*.
- Young, C., Rosko, M., Al-Amin, M. (2023). Rural Hospitals' Profitability: Which Special Programs Matter. *Journal of Health Care Finance*, 49(1).
- Li, J. K., Al-Amin, M., Roski, M. (2023). Early Results of the Financial Impact of the COVID-19 Pandemic on U.S. Hospitals. *Journal of Healthcare Management*, 68(4), 268-283.
- Al-Amin, M., Li, K., Islam, N. (2023). Were hospitals with sustained high performance more successful at reducing mortality during the pandemic's second wave? *Health Care Management Review*, 48(1), 70-79.
- Al-Amin, M., Islam, N., Li, K., Sheils, N. (2022). Is There an Association between Hospital Staffing Levels and inpatient-COVID-19 mortality rates? *PLOS ONE*, 17(10).
- Li, J. K., Al-Amin, M. (2022). The Interaction between High-Level Electronic Medical Record Adoption and Hospitalist Staffing Levels: A Focus on Value-Based Purchasing. *Health Services Management Research*, 35(2), 66-73.
- Al-Amin, M., Hefner, J., Hogan, T., Li, J. K. (2021). Sustainers: Hospitals with sustained superior performance. *Health Care Management Review*, 46(3), 248-256.
- Rosko, M., Al-Amin, M., Tavakoli, M. (2020). Efficiency and profitability in US not-for-profit hospitals. *International Journal of Health Economics and Management*, 20, 359-379.
- Al-Amin, M., Li, J. K. (2020). Hospitalists Staffing Levels and Total Performance Scores. *Health Services Research*, 55(1), 44-53.
- H. L., Al-Amin, M., M. R., V. V. (2018). A robust analysis of hospital efficiency and factors affecting variability. *Health Services Management Research*, 31(1), 33-42.
- Frank, J., Salmona, M., Rivard, P. E., Al-Amin, M. (2018). A Study of Cook Islands Nurses' Attitudes towards Electronic Medical Records Technology. *The Electronic Journal of Information Systems in Developing Countries*.  
<https://onlinelibrary.wiley.com/doi/abs/10.1002/isd2.12047>
- Rosko, M., Goddard, J., Al-Amin, M., Manouche, T. (2018). Predictors of Hospital Profitability: A Panel Study Including the Early Years of the ACA. *Journal of Health Care Finance*, 44(3).
- Al-Amin, M., Schiaffino, M., Park, S., Harman, J. (2018). Sustained Hospital Performance on HCAHPS Survey: What are the Determinants. *Journal of Healthcare Management*, 63(1), 15-28.

- Al-Amin, M., Makarem, S. C., Rosko, M. (2016). Efficiency and hospital effectiveness in improving Hospital Consumer Assessment of Healthcare Providers and Systems ratings. *HEALTH CARE MANAGEMENT REVIEW*, 41(4), 296-305.
- Al-Amin, M., Makarem, S. C. (2016). The Effects of Hospital-Level Factors on Patients' Ratings of Physician Communication. *Journal of Healthcare Management*, 61(1), 28-41.
- Al-Amin, M. (2016). Hospital Characteristics and 30-Day All-Cause Readmission Rates. *Journal of Hospital Medicine*, 11(10), 682–687.
- Makarem, S., Al-Amin, M. (2014). Beyond the Service Process: The Effects of Organizational and Market Factors on Customer Perceptions of Healthcare Organizations. *Journal of Service Research*, 17(4), 259-268.
- Pradhan, R., Weech-Maldonado, R., Jeffrey, H., Al-Amin, M., Hyer, K. (2014). Private Equity Ownership of Nursing Homes: Implications for Quality. *Journal of Health Care Finance*.
- Schiaffino, M., Al-Amin, M., Schumacher, J. (2014). Predictors of language service availability in US hospitals. *International Journal of Health Policy and Management*, 3(5), 259-268.
- Everhart, D., Neff, D., Al-Amin, M., Nogle, J., Weech-Maldonado, R. (2013). The effects of nurse staffing on hospital financial performance: Competitive versus less competitive markets. *HEALTH CARE MANAGEMENT REVIEW*, 38(2), 146-155.
- Peasah, S., McKay, N., Harman, J., Al-Amin, M., Cook, R. (2013). Medicare Non-Payment of Hospital-Acquired Infections: Patient Outcomes Three Years Post Implementation. *Medicare and Medicaid Research Review*, 3(3).
- Housman, M., Al-Amin, M. (2013). Dynamics of Ambulatory Surgery Centers' and Hospitals' Market Entry. *Health Services Management Research*, 26(2-3), 54-64.
- Al-Amin, M., Weech Meldanado, R., Pradhan, R. (2013). Hospital-Physician Relationships: Implications from the Professional Service Firms Literature. *Advances in Healthcare Management*, 15, 165-184.
- Everhart, D., Neff, D., Al-Amin, M., Nogle, J., Weech-Meldanado, R. (2013). The Effects of Nurse Staffing on Hospital Financial Performance: Competitive Versus Less Competitive Markets. *Health Care Management Review*, 38(2), 146-155.
- Al-Amin, M., Housoman, M. (2012). Ambulatory Surgery Centers and General Hospitals Competition: Entry Decisions and Strategic Implications. *Health Care Management Review*, 37(3), 223-234.
- Al-Amin, M. (2012). The General Not-For-Profit Hospital Model. *American Journal of Economics and Sociology*, 71(1), 37-53.
- Al-Amin, M., Makarem, S., Pradhat, R. (2011). Hospital Ability to Attract International Patients: A Conceptual Framework. *International Journal of Pharmaceuticals and Healthcare Marketing*, 5(3), 205-221.
- Harman, J., Lemak, C., Al-Amin, M., Hall, A., Duncan, P. (2011). Changes in Per Member Per Month Expenditures After Implementation of Florida's Medicaid Reform Pilot Demonstration. *Health Services Research*, 46(3), 747-804.

Al-Amin, M., Zinn, J., Rosko, M., Aaronson, W. (2010). Founding Rates of Specialty Hospitals: Strategic Implications of General Hospitals Managers. *Health Care Management Review*, 35(4), 294-301.

### **Book Chapters**

#### **Book, Chapter in Scholarly Book-New**

Weech-Maldonado, R., Al-Amin, M., Nishimi, R., Salam, F. (2011). Enhancing Cultural Competency of Health Care Organizations. In Jason Wolf, Heather Hanson, Mark Moir, Len Friedman, and Grant Savage (Eds.), *Organization Development in healthcare: Conversations on Research and Strategies* (vol. 10). Emerald Group Publishing Limited.

### **Non-Refereed Journal Articles**

#### **Journal Article, Academic Journal**

Al-Amin, M., Housman, M. (2012). Ambulatory surgery center and general hospital competition: Entry decisions and strategic choices. *HEALTH CARE MANAGEMENT REVIEW*, 37(3), 223-234.

Al-Amin, M. (2012). The General NFP Hospital Model. *AMERICAN JOURNAL OF ECONOMICS AND SOCIOLOGY*, 71(1), 37-53.

### **Presentations**

Al-Amin, Mona, Li, Jiayi Kate, AcademyHealth, "Hospitals Consistently Struggling with Poor Performance on CMS Value-Based Purchasing Domains," Seattle. (June 2023).

Al-Amin, Mona, Li, Jiayi Kate (Author Only), Islam, Nazmul (Author Only), AcademyHealth, "Inpatient COVID-19 Mortality Rates and Staffing Levels," Washington, D.C. (June 5, 2022).

Al-Amin, Mona, Li, Kate, AcademyHealth, "County-Level Capacity and Mortality from Sars-Coronavirus 2," Virtual. (June 17, 2021).

Li, Jiayi Kate (Chair), Al-Amin, Mona (Author Only), INFORMS 2019, "The Impact Of Health Information Technology On Hospital Staffing Decisions," INFORMS, Seattle, WA. (October 23, 2019).

Al-Amin, Mona, Hefner, Jennifer, Hogan, Tory, Li, Jiayi Kate, Academy of Management, "Sustainers: Hospitals with Sustained Performance," Boston. (August 2019).

Al-Amin, Mona (Author Only), Hefner, Jennifer (Author Only), Martelli, Peter (Author Only), AcademyHealth Annual Research Meeting, "Determinants of Sustained Superior Performance on Readmission Rates," AcademyHealth, Seattle, WA. (June 25, 2018).

Al-Amin, Mona (Presenter & Author), Makarem, Suzanne (Author Only), AcademyHealth, "HCAHPs Ratings: The Impact of Contextual Factors," San Diego. (June 2014).

Frank, Jonathan (Presenter & Author), Al-Amin, Mona (Presenter & Author), Rivard, Peter E. (Presenter & Author), Faculty Research, "Exploring the Role of Cultural and Infrastructural Barriers to Health Information Technology Implementations in Isolated, Resource-Poor Archipelagos," Sawyer Business School, Suffolk University, Boston. (April 24, 2014).

Schiaffino, Melody (Presenter & Author), Al-Amin, Mona (Author Only), Schumacher, Jessica (Author Only), Southern Management Association, "Does institutional theory explain the variation in culturally competent hospital language service provision?," October 31-November 3 at the Westin Beach Resort and Spa in Fort Lauderdale, Florida. (November 1, 2012).

Hall, Allyson (Presenter & Author), Harman, Jeffery (Author Only), Lemak, Christy (Author Only), Al-Amin, Mona (Author Only), Duncan, Paul (Author Only), American Public Health Association, "Does Medicaid managed care plan type make a difference in enrollee experience and reports of care?," San Francisco, CA. (October 28, 2012).

Makarem, Suzanne (Presenter & Author), Al-Amin, Mona (Author Only), 21st Annual Frontiers in Service Conference, "Patients Perceptions of Hospitals: The Role of Organizational and Market Characteristics," Center for Excellence in Service, Robert H. Smith School of Business, University of Maryland, USA, INFORMS , the American Marketing Association (AMA), and IBM, Maryland. (June 15, 2012).

Al-Amin, Mona (Author Only), Kukla, Matt (Presenter & Author), Rosko, Michael (Author Only), Southern Management Association, "Specialized Health Care Delivery Organizations and Market Conditions," Savannah, Georgia. (November 12, 2011).

Al-Amin, Mona (Presenter & Author), Zinn, J. (Author Only), Southern Management Association, "The Proliferation of Small Specialty Hospitals: An Organizational Ecology Approach," St. Pete, Florida. (October 30, 2010).

Al-Amin, Mona (Presenter & Author), American Sociological Association Annual Meeting, "The General Not-for-profit Hospital Model: A Path Dependence Analysis," ASA, Atlanta, Georgia. (August 16, 2010).

Al-Amin, Mona (Presenter & Author), Lemak, C. (Author Only), Bell, L. (Author Only), AcademyHealth Annual Meeting, "Structural Inertia, Health Plans, and Medicaid Reform in Florida," Boston, Massachusetts. (June 9, 2010).