Suffolk Service Portal Knowledge Base Search

Login to the Service Portal at:

The service portal offers user's the ability to find solutions via the 'how to' knowledge base articles. To search the Knowledge Base, choose the Knowledge Base icon in the center of the dashboard on the Service Portal Home page:

How can we help?			
KANKA		0 H	Mts
Request Something	Knowledge Base	Get He	
Browse the catalog for services and items you need	Browse and search for articles, rate or submit feedback	Contact su problem	pport to make a request, or report a
Announcements		≣ My Open Incide	ints
No information available		No records in Incident using that filter	
Planned Maintenance			
We publish information on planned service availability		My Open Event Requests	
days.		Number	Event name
No service maintenance is planned over the		OMC0001020	Prod Change2
next 5 days		Kov	/s1-1 of 1
		■ My Requests	
		Number	Ham

A list of Categories on the Left will appear as well as a list of Most Views Articles. Click on a category to delve deeper or in the search field, type your inquiry:

Home > All Knowledge Bases	Search Q
	Top Rated Articles
Categories	How To Disable Juniper Adapter
Accounts and Access 2	Most Viewed Articles
Benefits 5	Lines Adds Zowerten Devel Miles
⊕ Network and Telecommunicati 6	When the set up forwarding to External Address S Views
🗄 Security 🚺	How to VPN from Windows to Suffolk Computer
E Service Desk	How to Access Blackboard for Certificate Students
Service Support	Union To Create Knowledge Articles
Software and Applications 52	1 View
Workday 6	Installing Data Analysis & Solver Add-Ins for Excel 2019 (Office 365) on Windows • 1 View

Example) I'd like to install Microsoft Office apps to my personal laptop.

In the Search button type, Microsoft Office: A list of options will auto populate:

 microsoft office
 Q

 Access Tutorials
 Installing Data Analysis & Solver Add-ins for Excel 2019 (Office 365) on Windows

 How To Install Office365
 Solver and Data Analysis Add-ins for Excel for Mac

 How to Change The Background Color of Email

 How to Encrypt an email in 0365

Select How to Install Office365 and the article will appear:

::: Outlook

=

+ New message

How To Install Office365 ▲ Authored by Bryce M. Moker • Beno ago • 2 Vie Install Office on Personal Devices Go to: 0365.suffolk.edu Login with Suffolk Credentials Click on square dots on top left corner: ← → C outook.